



Tools4ever improves efficiency at Pinellas County Schools

Tools4ever improves efficiency at Pinellas County School District by reducing the time the IT department spends on account management, allowing them to focus more on technology in the classroom.

Lynbrook, NY, August 10, 2011 – Tools4ever, the market leader in Identity and Access Management solutions, is pleased to announce that Pinellas County School District has implemented User Management Resource Administrator (UMRA) and Self Service Reset Password Manager (SSRPM). With a roster of users including more than 200,000 parents, 8,500 teachers, and 103,000 students, Pinellas often dealt with password and account management problems. They had first implemented SSRPM so their users would have the ability to reset their own passwords and no longer needed to contact the help desk. Pinellas experienced such great customer service and expertise from Tools4ever when dealing with SSRPM, that they then implemented UMRA for their account management problems.

Tools4ever's UMRA took the stress out of account creation and management for the over 200,000 users at Pinellas. The IT department is now able to create an account one time in Active Directory, and it is automatically populates the parent portal, Focus student information system and any other system necessary. UMRA also resolved security issues that Pinellas experienced when people who did not work for the school such as parents and volunteers, needed access to the systems. These types of users are required to enter a license, passport, or ID number as identification at the school. Previously, people would provide incorrect or false information. Now UMRA is set up to validate that the required information exists before the person can gain access, greatly improving security.

John Just, Assistant Superintendent for Pinellas County School District said, "Tools4ever is a very customer focused company. They are knowledgeable not only in the product set, but also in customer needs and experiences." With SSRPM and UMRA implemented at Pinellas, the school has realized a major reduction in calls to the help desk, a reduction in time spent on dealing with account management and an increase in security." "The IT department is now able to focus more on curricular activities such as support of instructional technology in the classroom," Just said.

For more information about SSRPM please visit: <http://www.tools4ever.com/products/self-service-reset-password-management/>

For more information about UMRA please visit: <http://www.tools4ever.com/products/user-management-resource-administrator/today/>

Read the complete case study at: <http://www.tools4ever.com/files/cases/pinellas.pdf>

About Pinellas County School District

Pinellas County Schools is an award-winning school district that has been recognized on the national and state levels for its strong efforts in education and leadership. The district is located on Florida's west coast and is the seventh-largest school district in the state and the 24th-largest district in the nation. The district is divided into six regions offering feeder patterns from elementary to secondary schools. The district offers several school options for parents to choose from, including six elementary magnet programs, four middle school magnets, 11 high school magnets, 10 career academies, five designated career technical programs, and four elementary area magnets. Pinellas County Schools is the largest employer in the county with more than 17,000 teachers, administrators and support staff.

About Tools4ever

Tools4ever distinguishes itself with a no-nonsense approach and a low Total Cost of Ownership. In contrast to comparable Identity & Access Management solutions, Tools4ever provides a complete solution in several days rather than weeks or months. Partly thanks to this approach, Tools4ever is the undisputed Identity & Access Management market leader, with more than one million managed user accounts. Visit www.tools4ever.com for more information.

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